# Retirement Living Awards

Winners 2023

# **Overall Achievement Awards**

## Best Integrated Retirement Community - with care assistance

#### Winner

# The ExtraCare Charitable Trust

Offering a social and active lifestyle and care if needed to help residents stay independent, Solihull Village is an inspirational community providing an exciting new opportunity in later life.



#### Finalists

Audley Group (Mayfield Watford) Brio (Beechwood Park) Brio (Button House) McCarthy Stone (Foundry Place) Rangeford Villages (Wadswick Green)

# Best Retirement Housing Project - without care assistance

#### Winner

# McCarthy Stone (Priory House)

Priory House is a McCarthy Stone Retirement Living development. It's a form of specialist housing providing independent living in private apartments designed specifically for the over-60s, operated by an in-house Management Services team.



#### **Finalists**

Bernicia My Future Living

# **Category Awards**

# Best for Architecture or Design

#### Winner

# Audley Group (Sunningdale Park)

Set amongst beautiful grounds, Audley Sunningdale Park is a stunning luxury retirement village near Ascot. The impeccably restored centrepiece building, Northcote House, has been spectacularly designed to reflect the grandeur of the property and history of the site.



Birchgrove Richmond Villages (Wood Norton)

# Best for Landscaping or Outdoor space

#### Winner

# Rangeford Villages (Wadswick Green)

Wadswick Green comprises 202 one-, two- and threebedroom apartments and was designed with the needs of over 60s in mind to help promote independent living.



#### Finalist

Audley Group (Stanbridge Earls)

# Best for Food or Dining Experience

#### Winner

#### LifeCare Residences

Great leadership is fundamental to a successful restaurant. Executive Head Chef - Frederic Scieux has worked for Albert Roux - one of the first three Michelin Star chefs in London. His excellent knowledge of international, modern, and classical cuisine extends to the dining experience.



# Best for Lifestyle or Wellbeing Facilities

#### Winner

# **Richmond Villages (Wood Norton)**

Opened in 2019 the village offers a range of exemplary accommodation, with a choice of lifestyle options tailored to the individual, and a wealth of state-of-the-art facilities on the doorstep surrounded by beautifully landscaped gardens.



#### **Finalists**

Audley Group (Mayfield Watford) Auriens Brio (Beechwood Park) Hawthorns Rangeford Villages (Wadswick Green)

## Best Technology Enhanced Environment

#### Winner

# the human tech agency (Abbeyfield Society)

The Abbeyfield project was an outstanding success. Residents' lives were impacted dramatically in a positive way, thanks to the use of voiceactivated smart devices



# **Best Owner or Operator**

#### Winner

## Birchgrove

Birchgrove develops exclusively for the assisted living rental market because it's their belief that the "for sale" model excludes a significant population of older people from the market.



#### **Finalists**

Brio McCarthy Stone The ExtraCare Charitable Trust

# Best Developer or Construction Company

#### Winner

#### **McCarthy Stone**

At the heart of the changes in construction techniques and products is McCarthy Stone's drive to increase affordability and open up access to retirement living to more people than ever before, across 500 developments in the UK with over 22,000 older residents.



# **Best Team on Site**

#### Winner

### **Middleton Hall**

Providing a reliable central contact point for residents allows residents to access levels of support to suit their individual needs. Middleton Hall's Reception team does this and much more.



# Finalists

Audley Group (Mayfield Watford) Jewish Care

# **Category Awards (continued)**

# **Best for Supporting Advice**

#### Winner

## **Jewish Care**

The Jewish Care team goes beyond the call of duty for clients and their relatives. The Living with Jewish Care team along with their Housing Officers support people in making informed decisions about how their move to Jewish Care could improve their quality of life.



# **Best Marketing or Promotion**

#### Winner

# LifeCare Residences

By adding a human element, firstperson narratives and eye-catching headlines to their marketing, LifeCare Residences created a demand that resulted in a 142% uplift in website conversions and a historic milestone in our property sales.

#### Finalist

Jewish Care



#### Supported by





# Best Customer Service Team or Initiative

#### Winner

# **My Future Living**

My Future Living employed the exceptional staff team from Girlings, including all the excellent customer services team, to ensure consistency of service for all its tenants and business partners.



#### Finalist

The ExtraCare Charitable Trust

# **Best for Community Engagement**

#### Winner

# Anchor

Community engagement - both between colleagues and residents and promoted between residents themselves - is key to the thriving community spirit Anchor has fostered at the Meadow Court retirement village. It is this sense of community that draws people to Anchor developments.



# Key dates 2024

Call for entries opens: February 1 Closing date: May 31 Awards celebration: September (tbc)